



Equal Opportunities

Target Audience & Prerequisites

This course is suitable for managers and supervisors who are responsible for other employees.

Course Outline

- Understanding the legal framework
- Counting the cost of discrimination
- Equal opportunities policies and procedures
- Recognising and dealing with harassment
- Employment Tribunal Procedures

Many Managers and Supervisors are not aware of what constitutes discriminatory conduct and what does not. Consequently, they may shy away from effective management or, worse, they handle a situation incorrectly and instigate a discrimination tribunal.

Employment Tribunals in discrimination cases are notoriously complex and lengthy with the associated costs and, if such a case is lost there is NO CAP on compensatory awards.

This short day course gives attendees an understanding of both the legal and practical issues involved in the different types of pitfalls in discrimination and gives key pointers on successful identification of harassment problems.

Course Delivery:	The course is delivered by a qualified paralegal representative
Venue:	Textile Centre of Excellence
Duration:	1 day course 9.30am – 4pm
Cost:	£95.00 + VAT for members £110.00 + VAT for non-members
Course Dates:	23 rd September 2010
Contact:	Sian Patrick or a member of the Training & Learning Team



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